

# NEW CITY CHURCH SAFE MINISTRY POLICY

Adopted by the Board of New City Church.

Effective Date: 24/2/24

## Background & Governance

This policy outlines the underlying principles that direct our approach to safeguarding vulnerable people involved with New City Church. It applies to all staff, leaders, pastors, coordinators, volunteers, trainees and anyone working on behalf of NCC (“Relevant Leaders”). The board of NCC takes responsibility for ensuring these principles are reviewed regularly and embedded in the organisation culture at all levels.<sup>1 2</sup>

### 1. Commitment to Safeguard Vulnerable People

We are committed to the Biblical call to care for the vulnerable by actively preventing harm and abuse, and by seeking to provide safe programs.<sup>3</sup> We are also responsible and accountable for fulfilling our obligations under State and Federal law to protect children and vulnerable people.

We are committed to ensuring that vulnerable people (including children, families, the disabled, the elderly, and a wide range of other marginalised individuals and communities) are informed and involved in decisions that considerably affect them. We recognise that the diverse needs of vulnerable people should be taken into account and that their concerns be taken seriously.<sup>4</sup> We are committed to embedding this care into all levels of our leadership and culture.

### 2. Commitment to Screening and Training Relevant Leaders

We are committed to ensuring all Relevant Leaders are screened, appropriately supported and trained through the process outlined below.<sup>5</sup>

1. All Relevant leaders must be regular participants at NCC. They will have their potential roles and responsibilities clearly outlined for them as they start their role,

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<sup>1</sup> This policy is in accordance with the Children and Young Persons (Care and Protection) Act 1998 No 157

<sup>2</sup> As per Point 1 of the National Statement of Principles for Child Safe Organisations

<sup>3</sup> Deuteronomy 6:4-7; Matthew 18:1-6; Mark 10:13-16

<sup>4</sup> As per Points 2, 3 & 4 of the National Statement of Principles for Child Safe Organisations

<sup>5</sup> As per Point 5, 7 & 8 of the National Statement of Principles for Child Safe Organisations

2. All Relevant Leaders must provide referees who can confirm the proposed leader is suitable to work with vulnerable people and that there is no reason the proposed leader should not be appointed in such a role,
3. All Relevant leaders must complete an approved Safe Ministry Training Course which outlines appropriate behaviour including how to minimise the chances of harm and abuse, as well as training in how to identify and report cases of abuse,
4. Relevant leaders will have committed to the leader's Code of Conduct and be willing to be held accountable for their behaviour, and
5. If a Relevant Leader is working with children & youth, they must have their State "Working With Children Check" verified.

No-one with a criminal record of child abuse, molestation or similar offences is allowed to be involved in children's or youth ministry at NCC.

### 3. Commitment to Providing Safe and Accessible Programs

We are committed to ensuring that our programs and events are safe and appropriate for those attending. Careful consideration must be given to the activities chosen, the venue, safe ratios of supervision, appropriate toileting practices, transportation, work health and safety, parental or guardian permission and confidentiality of records kept.

To help maintain appropriate standards, we will give all relevant leaders access to ongoing training and adequate supervision in their roles and responsibilities.

### 4. Commitment to Appropriately Respond to Concerns and Complaints

We are committed to creating a culture where people feel safe to speak out about inappropriate behaviour without fear of being rejected or ridiculed. We are committed to listening and responding appropriately and in a timely manner to concerns and complaints about behaviour and safety at New City Church. Throughout this process we are committed to protecting the confidentiality, dignity, health and well-being of all individuals involved. Any child-related issues will be managed with a focus on the interest of the child and will be reported to the relevant State Child Protection body.<sup>6</sup>

All reports will be managed by the NCC Safe Ministry Supervisors as appointed by the Board of NCC.

The Safe Ministry Supervisors will follow a Safe Ministry Issue Management Process.<sup>7</sup> This includes reporting any criminal activity to Police, and the possibility of reporting allegations of abuse to the State Ombudsman and the insurer of NCC. In certain incidents (as outlined in the Issue Management Process)

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<sup>6</sup> As per Point 6 of the National Statement of Principles for Child Safe Organisations

<sup>7</sup> As per Point 10 of the National Statement of Principles for Child Safe Organisations

the Safe Ministry Supervisors will appoint an Independent Ministry Investigator to investigate allegations of inappropriate behaviour.

## 5. Commitment to Handling all Personal Information with Care

All care will be taken to ensure personal information gathered in the course of an NCC activity will be stored appropriately and safely. This information may include, but is not limited to:

- Contact details - phone numbers, email addresses, addresses etc.
- Records of pastoral conversations and the like
- Records of attendance at gatherings, events, and community activities
- Financial details, including information regarding giving

No information is to be shared outside of the organisation without the express permission of the one whom the information is regarding, or their legal guardian.

All information will be stored in a password protected, secure, licensed platform.